

EMPIRE ELECTRIC ASSOCIATION, INC.



PRESS RELEASE

November 1, 2022

“Our primary mission is to safely, responsibly, and reliably meet the electrical energy needs of our member-owners.”

**Energy Experts
Working for You!**

**P.O. Box K
Cortez, CO 81321
Phone (970) 565-4444
Fax (970) 564-4404
www.eea.coop**

Online EEA Outage Map Available

Another tool to keep EEA members informed

Cortez, CO - Empire Electric Association has an online outage map available at eea.coop. The outage map displays the general location of confirmed outages and the approximate number of meters without power. This map is a product of the outage management system that EEA system operators use and will not display outages or power restoration in real time. The map displays what system operators have confirmed from several sources including our metering system, line crews in the field and calls from our members.

Gathering information to confirm an outage or power restoration takes time and may cause a lag in what the map displays. The outage map's purpose is to help the communities we serve understand where and when outages occur, the magnitude of the outage, and when power has been restored.

Using a web browser, you can access the map by clicking on the “Outage Map” button at the upper right side of the EEA home page (eea.coop). If you are accessing the map from a mobile device, use the menu icon in the upper right hand corner to toggle between the outage map and the summary of meters without power.

Information on how to prepare for an outage can be found at eea.coop. EEA notifies members of planned outages by phone. Please ensure EEA has a current phone number for your account so that you can receive notice of planned outages. You can update your contact information using SmartHub or by calling EEA at (970) 565-4444 or (800) 709-3726.

Andy Carter Member Engagement Manager