

EMPIRE ELECTRIC ASSOCIATION, INC.



PRESS RELEASE

November 4, 2022

“Our primary mission is to safely, responsibly, and reliably meet the electrical energy needs of our member-owners.”

**Energy Experts
Working for You!**

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Planned Outage Scheduled for November 9 in Mancos and Surrounding Area

Substation Transformer Repairs Have Been Completed

Cortez, CO – The Mancos substation transformer that failed on August 4, 2022, has been repaired and is ready to be placed back in service on the evening of Wednesday November 9, 2022. An internal component of the transformer failed on the morning of August 4 causing a widespread power outage in Empire Electric Association’s eastern service area affecting 1,693 meters in Mancos and the surrounding community. Power was restored to most services by that afternoon when EEA crews completed emergency back feed connections from the East Cortez and Dolores substations. All services were restored by the morning of Friday August 5 when Tri-State Generation and Transmission completed connection of a mobile substation bypassing the failed transformer.

With transformer repairs complete, EEA and Tri-State crews will need to deenergize the mobile substation and reconnect the permanent transformer. This procedure will require a power outage to allow crews to safely perform the work. This planned outage is scheduled to begin at 11:30 PM on the evening of Wednesday November 9 and should be completed by 3:30 AM Thursday morning.

Members who will be impacted by the power outage have received two phone calls alerting them to prepare for the planned outage. A third call will be made on Tuesday November 8. EEA relies on members to keep their contact information current so that we can provide important information like planned outages. Members can update their contact information using SmartHub or by calling EEA at (970) 565-4444.

Information on how to prepare for an outage can be found at eea.coop/prepare-outage. It is important to turn off devices sensitive to power fluctuations before the outage and to use surge protectors to protect electronic devices. Please remember after a power outage if you see that others have had power restored but yours is not on yet to check your circuit breakers to see if they need to be reset before calling EEA.

Thank you for your patience and understanding as we work to keep our distribution system safe and reliable.

Josh Dellinger, General Manager, Empire Electric Association, Inc.