



Contact Us

Office Hours:

Monday-Thursday 7:30 am to 5:30 pm

Friday 7:30 am to 11:30 am

Office Phone Numbers and Location:

970-565-4444 or 800-709-3726

801 N Broadway, Cortez, Colorado 81321

Mailing Address:

PO Box K, Cortez, Colorado 81321

Engineering and Operations Location:

23999 Road L.4, Cortez, Colorado 81321

www.eea.coop

www.facebook.com/EEACortez

www.twitter.com/EEACortez



Incorporated in 1939, Empire Electric Association is a member-owned and locally controlled rural electric cooperative. The cooperative serves more than 12,000 members in and around Cortez, Dolores, Dove Creek, Mancos, Monticello (Utah), and Towaoc.

Electrical Safety

Outages

If you experience an outage, please report it to us at 970-565-4444 or 800-709-3726. This helps us to pinpoint the extent and exact location of the outage.

Call 811 before you dig.

When digging underground for any reason, call for utility line locates. You will need to know to know the physical address of the property and the exact location of the dig which should be marked. You may also be asked the names of the two closest intersections to the property.

Safety Presentations

Empire Electric provides presentations on safety for students and groups at no cost to members. Call Member Services at 970-565-4444 or 800-709-3726 to schedule a safety presentation.

Recycling

CFL and battery recycling buckets are available.

Once a year, Empire Electric offers to pay the recycling costs on inefficient refrigerator and/or freezer units at no cost to its members, plus participants receive a credit on their electric account. Watch for this event and energy-saving tips and information in your member newsletter and at www.eea.coop.



EMPIRE ELECTRIC ASSOCIATION, INC.

A Touchstone Energy® Cooperative



The Benefits of Membership



Energy Experts Working for You



Empire Electric Association is an equal opportunity provider and employer.

What are the benefits of membership?

Congratulations! You are a member-owner in a local rural electric cooperative. Your cooperative is a not-for-profit business whose mission is to safely, responsibly, and reliably meet the electrical energy needs of its member-owners.

You have a voice through the member services department, at monthly board meetings, and the annual meeting where you can vote on cooperative by-laws and the board of directors.

Membership includes a complimentary monthly newsletter titled Colorado Country Life. It contains valuable information about the cooperative, energy efficiency tips to help you save energy and money, cooperative-related legislative issues, programs, and services.

Capital Credits



When you pay your energy bill each month, you are accumulating equity in your cooperative through the capital credits allocation. If there is any revenue after all the operating expenses are paid each year, members are allocated their portion of that margin.

Each year, the Board of Directors considers the financial state of the cooperative and determines what and how many capital credits will be returned to its members. The cooperative exists to provide a service to its member-owners, not to make a profit.

Account Management Options

Online Billing - Contact a Consumer Services Representative at **970-565-4444** or **800-709-3726** to register for our online account access service.

- Account Summary
- Billing History
- Pay Your Bill Online
- Usage History
- Set Up Draft Payments
- Account Management - Paperless Option



Auto Draft - Paying your bill is easy with these bill payment services: Recurring Credit Card Payments or Bank Drafts.

Budget Billing helps to levelize your monthly bill. After one year of service with Empire Electric, you can enroll in this bill option.

Energy Efficiency Rebates



Empire Electric members are eligible for rebates on qualifying energy efficiency products.

Residential rebates for newly purchased Energy Star® qualified appliances include: refrigerators, freezers, clothes washers and dryers, split system air-conditioners, LEDs, and dishwashers. Qualifying electric water heaters and heat pumps are also on the list of rebates.

Lighting retrofits, new construction lighting rebates, heat pumps and electric motor rebates are available for Commercial and Industrial members.

Visit www.eea.coop for a complete list.

Member Educational Resources

Empire Electric's Board of Directors offer all-expense paid educational trips to deserving high school juniors. Applicants must have a parent or guardian with an active membership in the cooperative's service territory. One student attends the Washington, D.C. Youth Tour and five students spend a week at the Cooperative Leadership Camp in Steamboat Springs, Colo. Applications for these trips are available November 1st at **www.eea.coop**.

Each year forty scholarships are available to high school seniors and adults continuing their education. Eligibility guidelines and additional information is available at **www.eea.coop**.



Community Room

A community room is provided to active account holders for nonprofit events and group activities.

Use of the room is free-of-charge; however, a deposit and a signed contract are required.



To check on availability, call our main number at 970-565-4444 or 800-709-3726 or contact us through our website at **www.eea.coop**. The contract, a room description, and requirements for use of the room are all available online.